

# Downgrade rights for Microsoft Volume Licensing, OEM, and full-package product licenses

This brief applies to all Microsoft Volume Licensing programs.

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## Summary

This licensing brief helps explain the downgrade rights for the most commonly acquired systems License Terms granted by Microsoft Volume Licensing programs and how they compare with original equipment manufacturer (OEM) and retail full-package product (FPP) license rights.

## What's New in this Brief?

This brief replaces a previous version published in February 2011. Significant changes in this brief include updates to reflect Windows 8.

## Details

Microsoft Volume Licensing agreements include references to specific rights to use any prior versions of Microsoft licensed software. These rights are often referred to as "downgrade rights."

Microsoft distinguishes between the term "version" and "edition" when referring to product licenses. The term "edition" means different functional offerings within a product family that are usually released simultaneously (for example, Microsoft Office Professional Plus 2010 and Microsoft Office Standard 2010). The term "version" refers to different generations of a product family. Downgrade rights between the current generation (N), the prior generation (N-1), and the generation prior to that (N-2) are limited to the same functional editions within each version (for example, Windows 8 Enterprise downgrades to Windows 7 Enterprise). For more information about access to prior product versions, please see the Fulfillment information section of the Microsoft.com/Licensing site at <http://www.microsoft.com/licensing/existing-customers/fulfillment.aspx>.

The following table compares Volume Licensing downgrade rights with those provided under OEM and retail (FPP) licenses.

## Downgrade rights

### Downgrade rights by product pool for licenses acquired through Volume Licensing, OEM, and FPP

Software License Agreement Type	Application Software	System Software	Server Software
<b>Volume Licensing Programs</b>	<p>Downgrade rights are granted with all application software licenses acquired through the Volume Licensing programs.</p> <p>Please refer to the Microsoft Volume Licensing <a href="#">Product List</a> for current information about which OEM applications qualify for enrollment in Software Assurance within 90 days from the date the licenses are acquired.</p>	<p>Downgrade rights are granted with all system software licenses acquired through the Volume Licensing programs.</p> <p>Please refer to the Microsoft Volume Licensing <a href="#">Product List</a> for current information about which retail and OEM applications qualify for enrollment in Software Assurance within 90 days from the date the licenses are acquired.</p>	<p>Downgrade rights are granted with all server software licenses acquired through the Volume Licensing programs.</p> <p>Please refer to the Microsoft Volume Licensing <a href="#">Product List</a> for current information about which retail and OEM applications qualify for enrollment in Software Assurance within 90 days from the date the licenses are acquired.</p>
<b>Licenses Enrolled in Microsoft Software Assurance</b>	<p>Downgrade rights are granted for any license enrolled in Software Assurance.</p> <p>Please refer to the Microsoft Volume Licensing <a href="#">Product List</a> for current information about which OEM applications qualify for enrollment in Software Assurance within 90 days from the date you acquired the licenses.</p>	<p>Downgrade rights are granted for any license enrolled in Software Assurance.</p> <p>Please refer to the Microsoft Volume Licensing <a href="#">Product List</a> for current information about which retail and OEM System Software qualify for enrollment in Software Assurance within 90 days from the date you acquired the licenses.</p>	<p>Downgrade rights are granted for any license enrolled in Software Assurance.</p> <p>Please refer to the Microsoft Volume Licensing <a href="#">Product List</a> for current information about which retail and OEM Server Software qualify for enrollment in Software Assurance within 90 days from the date you acquired the licenses.</p>
<b>OEM Microsoft Software License Terms</b>	<p>Rights to OEM versions of application software are granted in the OEM Microsoft Software License Terms. The OEM License Terms for OEM versions of application software do not grant downgrade rights.</p> <p>Please refer to the OEM license terms for complete details.</p>	<p>Rights to OEM versions of system software are granted in the OEM License Terms. The OEM License Terms for Windows 8 Pro, Windows 7 Professional, Windows 7 Ultimate, Windows Vista Business, and Windows Vista Ultimate operating systems grant downgrade rights. See the full text of the OEM License Terms for the specific downgrade rights.</p> <p>Please refer to the OEM license terms for complete details.</p>	<p>Rights to server software are granted in the OEM License Terms. The OEM License Terms for most OEM versions released with or after the Windows Server 2003 R2 operating system allow for the user to downgrade to an earlier version. New products that do not have earlier versions do not allow a user to downgrade. See the full text of the applicable OEM License Terms for the specific downgrade rights.</p> <p>Please refer to the OEM license terms for complete details.</p>

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## Downgrade rights

Software License Agreement Type	Application Software	System Software	Server Software
<b>FPP Microsoft Software License Terms</b>	Downgrade rights are not granted under most FPP application licenses.  Please refer to the FPP license terms for complete details.	Downgrade rights are not granted under FPP system licenses.  Please refer to the FPP license terms for complete details.	Some server products offer downgrade rights.  Please refer to the FPP license terms for complete details.

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## Frequently Asked Questions

### General

**1. Where can I confirm my specific downgrade rights and eligible versions to downgrade for my organization's Volume Licensing agreement?**

Downgrade rights (rights to use any prior version) are granted as part of all the Volume Licensing agreements. Please refer to the Microsoft Product List for particular downgrade paths for your products. The Product List is available at Microsoft's Volume Licensing site at <http://www.microsoft.com/licensing/about-licensing/product-licensing.aspx>.

**2. How do I get prior versions of products when I need to downgrade to a prior version of a Microsoft product my organization licenses through Volume Licensing?**

While you have the right to downgrade products, in general, the Microsoft Volume Licensing Service Center (VLSC) provides download access only to the current (N) and the prior version (N-1) of products. Note: In addition to the VLSC download software access, all Volume Licensing customers may choose to purchase physical media (CD/DVD) copies of their licensed software through their Microsoft reseller.

If you have legally obtained physical media (CD/DVD) of earlier Microsoft products that your organization is currently licensed to use through downgrade rights, you may use these prior software versions at your discretion.

For more information about access to prior product versions, please see the Fulfillment information section of the Microsoft.com/Licensing site at <http://www.microsoft.com/licensing/existing-customers/fulfillment.aspx>.

### Windows Desktop

**3. Where can I find the specific downgrade rights for my Windows licensed product?**

Your ability to downgrade to a prior version of Windows is stated in the License Terms for these products. You may use the following media for your downgrade version: Volume Licensing media (provided the user has a Volume Licensing agreement), retail (FPP), or OEM (which includes a system builder hologram CD, provided the software is acquired in accordance with the Microsoft OEM System Builder License). Use of the downgraded operating system is governed by the License Terms for the original product preinstalled on the PC. You may not use both the licensed Windows product and the downgrade product; only one Windows product may be used at a time. No downgrade rights are granted for Windows 8 editions except for Windows 8 Pro. There are also no downgrade rights for the following Windows 7 editions: Windows 7 Starter, Windows 7 Home Basic, or Windows 7 Home Premium.

**4. What are the downgrade rights for Windows 8?**

For Windows 8 licenses acquired through an OEM, you may downgrade to the two prior versions (N-2) of the licensed Windows edition. For Windows 8 licenses acquired through Volume Licensing, you may downgrade to any prior version of the licensed Windows edition. Refer to the table below for more specific product downgrade rights.

## Downgrade rights

Version Downgrade to	OEM Preinstall	Volume Licensing	
	Windows 8 Pro	Windows 8 Pro Upgrade (without SA)	Windows 8 Enterprise (with SA)
Windows 7 Enterprise			✓
Windows 7 Professional	✓	✓	✓
Windows Vista Enterprise			✓
Windows Vista Business	✓	✓	✓
Windows XP Pro		✓	✓
Windows 2000 Professional		✓	✓
Windows 95/98/NT		✓	✓

Note: There are no downgrade rights to Windows 7 Ultimate

### 5. What may I downgrade to if I have Windows 8 Enterprise?

Downgrade rights in Volume Licensing agreements provide you with the right to downgrade to any prior version of the same product. Windows 8 Enterprise (which comes with Software Assurance) may be downgraded to Windows 7 Enterprise or Windows Vista Enterprise.

Customers licensed for use of Windows 8 Enterprise are generally licensed for Windows 8 Pro, which may be downgraded to the Windows 7 Professional, Windows Vista Business, Windows XP Professional, Windows 2000 Professional, Windows NT 4.0, Windows NT 3.51, Windows 98, or Windows 95 operating system.

### 6. Because the multilingual user interface (MUI) is included with Windows 8 Pro, may I use downgrade rights to run MUI on a Windows 7 PC not covered by Software Assurance??

No. MUI is only available for Windows 7 through Windows 7 Enterprise, which requires Software Assurance.

### 7. What are downgrade rights for Windows 7?

For Windows 7 licenses acquired through an OEM, you may downgrade to the two prior versions (N-2) of the licensed Windows edition. This means you may downgrade to the equivalent edition of Windows Vista or Windows XP. For Windows 8 licenses acquired through Volume Licensing, you may downgrade to any prior version of the licensed Windows edition.

## Office

### 8. What products may I downgrade to if I have Microsoft Office Professional Plus 2010?

Downgrade rights in Volume Licensing programs give you the right to downgrade to any prior version of the same product. Therefore, you may downgrade Microsoft Office Professional Plus 2010 to the Microsoft Office Professional Plus 2007, Office Professional Enterprise 2003, Office Professional XP, Office Professional 2000, Office Professional 97, Office Professional 95, or Office Professional 4.3 versions. You may not, however, downgrade to Microsoft Office Standard Edition 2007 because it is a different product and not considered a prior version of Microsoft Office Professional Plus 2010.

In addition, Office Professional Plus 2010 users may not use earlier versions of the Microsoft Office OneNote note-taking program and Microsoft Office Groove software via downgrade rights, because these products are not part of

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## Downgrade rights

earlier versions of the suite (for example, OneNote 2007 and Groove 2007 are not included with Office Professional Plus 2007).

### **9. Which Microsoft Office 2010 suites are eligible to downgrade to Office Enterprise 2007 and Office Small Business Edition 2007?**

Only Software Assurance customers who have exclusively deployed Office Enterprise 2007 (that is, are not using any other edition of Microsoft Office in their organization) and who need additional seats of Office Enterprise 2007 may purchase licenses for Office Professional Plus 2010 and downgrade to Office Enterprise 2007. No other downgrades from Office Professional Plus 2010 to Office Enterprise 2007 are permitted.

Only Software Assurance customers who have exclusively deployed Office Small Business Edition 2007 (that is, are not using any other edition of Microsoft Office in their organization) and who need additional seats of Office Small Business Edition 2007 may purchase licenses for Office Professional Plus 2010 and downgrade to Office Small Business Edition 2007. No other downgrades from Office Professional Plus 2010 to Office Small Business Edition 2007 are permitted.

### **10. Microsoft Office Enterprise 2007 contains several additional components that were not available in any Office 2003 suites. If I have a license for Office Enterprise 2007, then what may I downgrade to?**

Customers who are licensed for Office Enterprise 2007 may downgrade to Office Professional Plus 2003 and Microsoft Office OneNote 2003. Additionally, Office Enterprise 2007 licensees who had licensed Microsoft Office Groove 3.1 and held Office Groove maintenance that was active on July 1, 2006, may also use Office Groove 3.1 as a downgraded component. Customers choosing to downgrade and use these components must use them on the same device in the same manner they would use the components in the version of the suite for which they acquired a license.

### **11. May I downgrade my Office Professional Plus 2010 license to Office Standard 2010 or Office Standard 2007 through my Volume Licensing agreement?**

No. Downgrade rights grant the user with the right to use prior versions of Microsoft software, not other editions of the software released simultaneously unless explicitly stated in the Product Use Rights (PUR) or Product List (for example, Windows Server 2012 Datacenter, Microsoft SQL Server 2012 Standard/Business Intelligence /Datacenter software).

### **12. I have licensed Microsoft Visio Premium 2010 drawing and diagramming software through a Volume Licensing agreement. May I downgrade it to Visio Professional 2007 even though I do not have Software Assurance?**

No. Downgrade rights in Volume Licensing agreements provide customers with the right to downgrade to any prior version of the same product. However, Visio Premium 2010 is a new product without a prior version, so downgrade rights do not apply.

Only Software Assurance customers who licensed Visio Professional 2007 may continue to use Visio Professional 2007 under those licenses despite their Software Assurance migration rights to Visio Premium 2010.

## Lync and SharePoint

### **13. If I have licensed Microsoft SharePoint Server 2010 for Internet Sites Standard, which version may I downgrade to?**

SharePoint Server 2010 for Internet Sites Standard is a new product. No downgrade rights are available for this product because no prior versions exist.

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## Downgrade rights

### **14. If I purchase Microsoft Lync Server 2010 Client Access Licenses (CALs), which Microsoft Office Communications Server 2007 R2 CAL may I downgrade to?**

Downgrade rights grant the user with the right to use prior versions of Microsoft software, not other editions of the software released simultaneously, unless explicitly stated in the PUR or Product List. Therefore, you may downgrade Lync Server 2010 Standard and Enterprise CAL to the Office Communications Server 2007 R2 Standard and Enterprise CALs, respectively. Because Lync Server 2010 Plus CAL is a new product without a prior version, downgrade rights do not apply to it.

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